Relationship Disclosure

1. Introduction

This Relationship Disclosure ("RD") outlines the nature of your relationship with Alpaca Clearing & Custody Canada Ltd. ("Alpaca Canada"), including our regulatory status, the services and products we provide, our obligations to you, and the roles of our affiliates. The disclosure includes information that we ask you to confirm upon opening an account with Alpaca Canada that you have received this disclosure and that you understand its contents.

This RD may be updated periodically to reflect material changes to our services, regulatory obligations, or other relevant information. We encourage you to review it regularly. The most current version will always be available on our website at https://alpaca.markets/ca, or you may request a copy by contacting us at canadacompliance@alpaca.markets or 437-371-8115.

Alpaca Canada is registered as an Investment Dealer and is a member of the Canadian Investment Regulatory Organization (CIRO) and the Canadian Investor Protection Fund (CIPF).

2. Our Services

a. Order Execution Only (OEO) Accounts

Alpaca Canada provides Order Execution Only services. We execute trades at your direction through our trading APIs and will not offer investment advice, suitability assessments, unless applicable, or portfolio monitoring.

b. Custodial Services

We also act as the custodian of record for your account, providing safekeeping of your securities and cash in segregated accounts, cash management, and settlement services in compliance with CIRO requirements. This segregation is designed to protect your assets.

3. Products Available Through Our Platform

Our OEO platform gives you access to:

- U.S. equities and Options
- Exchange-Traded Funds (ETFs)
- Fixed income securities (subject to availability)
- Cash and margin accounts
- Foreign currency conversion

Access to certain products may be restricted based on factors such as account type (e.g., cash vs. margin), your residency, regulatory requirements (e.g., product prospectus qualification), or our internal policies designed to ensure the sound operation of our platform. Specific eligibility criteria will be outlined when you attempt to access these products.

4. No Suitability Review

As an OEO firm, Alpaca Canada does not:

- Provide investment advice or recommendations
- Monitor or review the suitability of your trades or holdings
- Collect Know-Your-Client (KYC) information for the purpose of assessing investments

As an OEO firm, Alpaca Canada does not assess the suitability of your investment decisions. You are solely responsible for conducting your own due diligence and ensuring that all investments you undertake through our platform are appropriate for your individual financial situation, investment objectives, and risk tolerance. We strongly recommend seeking independent financial advice if you are unsure about the suitability of any investment.

5. Fees and Charges

You may incur the following fees and charges:

- Trading commissions
- Account and custodial maintenance fees
- Foreign exchange conversion costs
- Interest on debit or margin balances
- Regulatory transaction levies or pass-through fees

A comprehensive and detailed Fee Schedule, outlining all potential fees and charges, is provided to you at account opening. This schedule is also readily available on our website at https://alpaca.markets/ca and is incorporated by reference into this RD. Please review it carefully to understand all costs associated with your account and transactions.

6. Trade Confirmations and Reporting

You will receive:

- Trade Confirmations after each transaction
- Monthly or Quarterly Account Statements
- Annual Reports detailing charges and compensation

Electronic delivery is the default method for all confirmations and statements. It is crucial that you regularly review all Trade Confirmations immediately upon receipt and your Monthly or Quarterly Account Statements and Annual Reports. Promptly notify Alpaca Canada of any discrepancies or unauthorized activity.

7. Conflicts of Interest

A conflict of interest arises when Alpaca Canada, its employees, or its affiliates have interests that could potentially influence our actions in a way that is not in your best interest. Alpaca Canada is a self-clearing, Order Execution Only (OEO) investment dealer that services both retail and institutional clients, providing custody, clearing, settlement, and record-keeping services. All orders submitted to Alpaca Canada are on a self-directed basis.

Material Conflicts and Management:

We have policies and procedures in place to identify, assess, and manage all material conflicts of interest in your best interest and in accordance with CIRO expectations. Our approach to conflict management includes:

Avoidance: Where possible and legally required, we will avoid conflicts of interest.

Disclosure: When avoidance is not possible, we will fully disclose conflicts of interest to you, enabling you to assess their potential impact on your interests.

Other Controls: We also implement various internal controls and supervision to mitigate potential adverse impacts of conflicts.

Affiliated Entities:

Alpaca Securities LLC: A U.S.-registered broker-dealer that may support our trade execution, back-office operations, human resources, and marketing services.

AlpacaDB, Inc.: A technology provider supporting our infrastructure, API integration, and digital interface solutions.

We commit to managing these and any other conflicts of interest fairly and transparently, prioritizing your best interests.

8. Custody and CIPF Coverage

As your custodian, Alpaca Canada holds your securities and cash in segregated accounts, separate from our own assets. This segregation is a fundamental safeguard designed to protect your investments. Client assets may be eligible for protection under the Canadian Investor Protection Fund (CIPF), subject to coverage limits. See www.cipf.ca for details.

9. Trusted Contact and Temporary Holds

You have the option to appoint a Trusted Contact Person (TCP). A TCP is an individual we may contact in specific, limited circumstances to address concerns about possible financial exploitation, or your diminished mental capacity related to your financial well-being. If we have a reasonable belief of either of these issues, we may place a temporary hold on transactions or disbursements from your account. We will attempt to notify you and/or your TCP of any such hold, its reason, and its duration, as required by regulatory guidelines.

10. Complaints and Dispute Resolution

At account opening, and upon request, you will receive our Client Complaint Disclosure. This document clearly outlines our internal complaints handling process and provides detailed information on your rights to escalate unresolved complaints to the Ombudsman for Banking Services and Investments (OBSI) or directly to the Canadian Investment Regulatory Organization (CIRO).

11. Your Responsibilities to Alpaca Canada

To maintain an effective and compliant relationship, it is important that you:

- **Provide Accurate Information:** Provide full, accurate, and truthful information to Alpaca Canada.
- **Notify Us of Changes:** Immediately advise us of any material changes to your personal and financial information, including but not limited to, changes in your income, employment status, net worth, address, marital status, or contact information.
- **Understand Investment Risks:** Ensure you understand the potential risks associated with all investments you make. We encourage you to review all agreements and disclosures provided by Alpaca Canada. As needed, consult independent professionals, such as a lawyer or an accountant, for legal or tax advice.
- **Communicate with Us:** Feel free to contact us anytime if you have questions or require information regarding your account.
- **Review and Verify Transactions:** Pay for your purchases by the settlement date and promptly review all account trade confirmations and account statements for accuracy. Report any discrepancies to canadacompliance@alpaca.markets immediately.

12. New Product or Services Offering

We may offer you new and additional services as they become available. In order for you to keep up with information about our services please visit our website at https://alpaca.markets/ca or contact compliance at canadacompliance@alpaca.markets

13. Documents Provided at Account Opening or Upon request

You will receive or have access to:

- New Client Application Forms with Terms & Conditions
- This Relationship Disclosure Document
- Fee Schedule
- CIPF Information
- Conflict of Interest Disclosure
- Client Complaint & Investor Protection Disclosure - this describes how you can make a complaint and provides you with information on how CIRO protects its' Investor's
- Privacy Policy

Alpaca Clearing & Custody Canada Ltd.
30 Adelaide Street East, 12th Floor, Toronto, ON M5C 3G8